

8 GREAT THINGS: LIBRARY EDITION

The **Jones Library System** accomplished so much in the 2020-2021 Fiscal Year, and many of these things were made possible by YOU, our supporters.

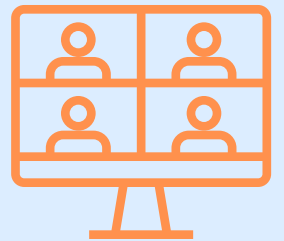
1 CONTACTLESS PICKUP

The Jones, Munson, and North Amherst Libraries offered outdoor/contactless holds pickup. The Library's Homebound Delivery program was also expanded due to the reduced hours of holds pickup.



2 VIRTUAL PROGRAMMING

With the help of a grant from the MBLC, the Jones was able to cover the cost of speaker fees and equipment for virtual programming, including: a makerspace workshop for kids, antiracism workshops for teens and caregivers, and a cooking demonstration for adults. Patrons also enjoyed accessing Kanopy, an online film and educational service.



3 BOOK BUNDLES

The Library's most popular pandemic-related service was handing out Book Bundles. Kids Room staff selected themed bundles which patrons could request for contactless pick-up via an online form.



4 ESL & CITIZENSHIP PROGRAMS

The ESL Center used remote video technology to maintain one-to-one tutoring, citizenship practice interviews, and conversation groups while the Library building was closed.



5 BOOK OF THE MONTH CLUB

The Jones Library's Book of the Month Club was established. Members fill out a questionnaire about their reading tastes and then have 2 books put on hold for them each month.



6 FARMERS' MARKET & TAKE-AND-MAKE CRAFTS

The staff of the Kids Room were present at every Amherst Farmers' Market on Saturdays from September - November. They promoted Library services, helped troubleshoot issues with patron records, and gave out over 1,000 Take-and-Make kits over the course of the year.



7 BLACK LIVES MATTER BOOK OF THE WEEK

Staff established a "Black Lives Matter Book of the Week" feature on the Library's social media outlets, alternating between children's and adult books that represent the breadth of the libraries' collections.



8 WIFI HOTSPOTS & PRINT-FROM-HOME

The Munson Memorial Library maintained great success circulating T-Mobile Wi-Fi Hotspots which continued the Library's commitment to providing digital information to Library users. The Jones also introduced a free Print-from-Home service, which patrons used over 400 times in FY2021.



This is just a small sample of what our libraries have provided in the past fiscal year! We thank the staff, trustees, committees, donors, volunteers, and patrons who helped the Library transform *and* expand its services during this challenging year.

