The Jones Library System accomplished so much in the 2020-2021 Fiscal Year, and many of these things were made possible by YOU, our supporters.

1. **CONTACTLESS PICKUP**
   The Jones, Munson, and North Amherst Libraries offered outdoor/contactless holds pickup. The Library’s Homebound Delivery program was also expanded due to the reduced hours of holds pickup.

2. **VIRTUAL PROGRAMMING**
   With the help of a grant from the MBLC, the Jones was able to cover the cost of speaker fees and equipment for virtual programming, including: a makerspace workshop for kids, antiracism workshops for teens and caregivers, and a cooking demonstration for adults. Patrons also enjoyed accessing Kanopy, an online film and educational service.

3. **BOOK BUNDLES**
   The Library’s most popular pandemic-related service was handing out Book Bundles. Kids Room staff selected themed bundles which patrons could request for contactless pick-up via an online form.

4. **ESL & CITIZENSHIP PROGRAMS**
   The ESL Center used remote video technology to maintain one-to-one tutoring, citizenship practice interviews, and conversation groups while the Library building was closed.

5. **BOOK OF THE MONTH CLUB**
   The Jones Library’s Book of the Month Club was established. Members fill out a questionnaire about their reading tastes and then have 2 books put on hold for them each month.

6. **FARMERS’ MARKET & TAKE-AND-MAKE CRAFTS**
   The staff of the Kids Room were present at every Amherst Farmers’ Market on Saturdays from September - November. They promoted Library services, helped troubleshoot issues with patron records, and gave out over 1,000 Take-and-Make kits over the course of the year.

7. **BLACK LIVES MATTER BOOK OF THE WEEK**
   Staff established a “Black Lives Matter Book of the Week” feature on the Library’s social media outlets, alternating between children’s and adult books that represent the breadth of the libraries’ collections.

8. **WIFI HOTSPOTS & PRINT-FROM-HOME**
   The Munson Memorial Library maintained great success circulating T-Mobile Wi-Fi Hotspots which continued the Library’s commitment to providing digital information to Library users. The Jones also introduced a free Print-from-Home service, which patrons used over 400 times in FY2021.

This is just a small sample of what our libraries have provided in the past fiscal year! We thank the staff, trustees, committees, donors, volunteers, and patrons who helped the Library transform and expand its services during this challenging year.