

Amherst Town Libraries – Fiscal Year 2016 Annual Report
*The Jones Library,
Munson Memorial Library, North Amherst Library*



Dedicated to Jones Library Trustee,
Michael Wolff
1927 - 2016

Vision Statement

The Jones Library staff will create a welcoming atmosphere for everyone, and will be deeply engaged and committed to maintaining the highest levels of professionalism and providing exceptional customer service.

The Board of Trustees, Friends of the Jones Library System, and staff will provide visionary leadership so that the town of Amherst and its residents will continue to support the Library through financial and volunteer support.

The Jones Library will help provide Amherst with a bridge to the latest state-of-the-art technologies and will provide those needing training with instruction and support.

Special Collections, which includes works by Robert Frost and Emily Dickinson, will draw people from all over the world, helping to ensure a vibrant business community.

A strong base of committed volunteers will augment the Library staff and be recognized for their important contributions, helping the Jones Library remain strong and connected to the entire community. Each volunteer will be matched with appropriate tasks so that their skills and interests are aligned with the needs of the library.

The Jones Library will augment its effectiveness by developing and maintaining mutually beneficial relationships with other Amherst town departments, with libraries and other relevant departments and offices at surrounding colleges and universities, C/W MARS as well as with other local business and cultural entities.

The Library will actively welcome and encourage access by members of our community with economic and social disadvantages.

Mission Statement

The Jones Library will be a community hub to a diverse population of Amherst residents, where books are celebrated and all members of the community can enhance their educational, cultural, and lifelong learning pursuits.

Accomplishments

Borrower Services

- Seven Homebound Volunteers delivered 1,478 items (e.g., books, CD's, DVD's, Kindles, reference database printouts, and bibliographies) to 44 Homebound Patrons.
- The Library's "Food for Fines" program provided 577 pounds of food plus cash donations for the Amherst Survival Center, and resulted in hundreds of long overdue materials being returned to our shelves.

- All new adult, student, and out-of-state patrons received welcome letters and were offered tours of the Library.
- We currently have 14 musical instruments to lend, including a new electronic keyboard and a new adult-size guitar. 197 people enjoyed borrowing musical instruments.
- After check-in at the Jones, 203,894 Interlibrary Loan items were sent back to their owning libraries. The biggest lenders to the Jones included the North Amherst, Munson Memorial, Springfield, Worcester, Northampton, Chicopee and Pittsfield public libraries.
- 41,495 Jones items were sent to fill Holds at other libraries. The majority was sent to patrons of the Northampton, Greenfield, Munson Memorial, Florence, and Pittsfield public libraries.
- During FY16, the Jones Library checked out a total of 385,479 items. 322,330 were Amherst items. 63,149 items belonged to other libraries.
- The Jones Library adult desk circulated 240,066 adult materials. Here are the most popular adult formats:
 - Books 126,121
 - DVD's/Video 64,382
 - Audio 42,103
 - Periodicals 6,909
- The audiovisual department created several new displays to promote our music CD collection. For example, we highlighted: our Local Music Collection; "Bob Dylan as a Nobel Prize Winner;" "Classical Music Featuring Violas;" "Musical Child Prodigies;" "Legendary Performances;" "Piano Music that is Practically Impossible to Play;" "Music to Bring out Your Inner Italian;" "Music to Cook By;" and "Grammy Award Winners."
- We now have 373 Local Music CD's representing the variety of musicianship in the Pioneer Valley.
- The Jones circulation staff have been very active in offering ideas to improve our consortium's Evergreen circulation software.

Collections

- Our popular "Staff Picks" display in the back of the atrium increased our readers' advisory services and drew upon the interests of our entire staff in the process.
- Staff created posters showing reading suggestions for those who loved certain popular titles, including *All the Light We Cannot See* and *The Girl on the Train*.
- We increased our book display areas to include one on the lower level and an occasional table display in the atrium.
- An ongoing collaboration with UMass Press includes: donations of new books to us, displays of their books in the atrium, and programming.
- We have created a section for "New Biographies."
- We worked with staff to develop Sammys 2016.

Information Services

- We launched a new, responsively-designed website in December 2015.
- We launched a new online mailing list/newsletter in January 2016.
- We began offering wireless printing to the public in February 2016.
- Staff delivered daily drop-in and by-appointment technology support sessions to help patrons access our expanding digital collections with their computers and devices.
- Staff served on the committee to select the winner of the 2015 Massachusetts Book Award for Nonfiction.
- Staff represented the Library at several meetings relating to homelessness in Amherst.

- Library staff initiated communication with staff at the Craig's Place shelter to explore possible collaboration.
- We worked with staff to develop Sammys 2016.

Technology

- In addition to staff computer maintenance, we configured and installed new technology for patrons, including: three new Young Adult laptops, two additional WIFI Access Points, one new public printer, one flatbed scanner, and seven OPAC's.
- We assisted with an upgrade to the Town's Domain Controller Server on the Public network and migrated user profiles and data.
- We completed a major overhaul of public computer profile customization.
- We updated the operating system on all OPAC computers.
- We updated Office, browsers, Flash, Reader, Skype, iTunes and other applications on all public computers.
- Staff assisted many patrons with technology in the Woodbury Room and Reference area.
- We worked with staff to develop Sammys 2016.

Programming and Outreach

- "On the Same Page – Amherst," the Library's annual community read program, participated in a regional community read of *Being Mortal: Medicine and What Matters in the End* by Atul Gawande.
- We supported the "First Folio" exhibit at Amherst College with programming for the community.
- We hosted the "Borromeo String Quartet Concert for Families," a collaboration with Music at Amherst from Amherst College, to make concerts by famous musicians accessible to families and the wider community during a free daytime concert.
- Staff collaborated with the Coming Together Project to bring a monthly film and discussion series to the public on issues of race and diversity.
- Staff collaborated with the Amherst Regional Public Schools, including serving as a drop-off location for "Project Backpack" and tabling at the "Back to School" event and "Latino Achievement Night."
- We organized, sponsored, and hosted many programs which were funded by the Friends of the Jones Library System including:
 - "Heart of Story" – a six-session writing class;
 - *jubilat*/Jones Poetry Reading Series;
 - and the Adult Summer Reading Program, which included incentives and prizes. Many thanks to the Friends for sponsoring the 2016 Jones Library Adult Summer Reading Program!
- In addition to the UMass Press Reads series, we held a "Banned Book Week" movie marathon.
- We hosted five local author events.
- We worked with staff to develop Sammys 2016.

Young Adult Services

- Young Adult Services at the Jones Library saw a year of transition with a new Young Adult Services Coordinator. We look forward to expanding our young adult programming, volunteer opportunities, and Library engagement in 2017.
- Teen Lounge continued to provide a safe and welcoming community space downtown on Fridays and early release dates. We were thrilled to see many teens on a weekly basis and

found that with the return of many “regular” teens in 2016, we saw a decrease in behavioral incidents. Average attendance for teen lounge was between 40-80 students weekly.

- Young Adult Services pioneered exciting non-traditional programming, including our Summer Reading kick-off “Bubble Soccer Party” in partnership with Sunderland Public Library. This program was made possible through our combined funding and resources-- Sunderland Library arranged access to an adjacent soccer field, and the Jones Library provided pizza and beverages donated by the Cocoa-Cola company. Other in-house programs included “Teen Laser Tag” in the lower level of the Library and “Human Hungry Hippos” in the Woodbury Room.
- The Jones Library, in partnership with the Odyssey Bookstore, hosted four “rookie” YA authors, Jennifer Mason-Black, Karen Fortunati, Shannon Parker, and Carrie Firestone.
- 54 Teens participated in our Summer Reading Program, and local teen band Parlicium performed at our end-of-summer reading “Coffeehouse Party.” Many thanks to the Friends for sponsoring the 2016 Jones Library Teen Summer Reading Program!
- We continued to address the challenges of our limited space and a growing, vibrant Young Adult materials collection. Shifting our YA nonfiction collection to the area on the lower level adjacent to adult nonfiction is just one way that we sought creative solutions to our space constraints. We will continue to advocate for the needs of the teens in our community, chief among these being the need for a designated Library space for teen collections and programming.

Youth Services

- “Sing With Your Baby” continued to be one of our most popular youth programs with an average of 50 people attending each week. We even added a six-week winter session in response to patron requests, thus the 26 sessions were attended by 1,309 people.
- The Youth Room hosted local children’s authors Burleigh Muten and Jane Yolen for a reading in honor of Emily Dickinson during National Poetry Month in April.
- This year’s Youth Summer Reading Program was structured differently than in past years — students were asked to keep track of the time they spent reading rather than a number of books, in the belief that this would help to encourage students reading at their own level and pace and create a more inclusive reading program. For every two hours read, students earned raffle tickets in a weekly prize drawing, and eight to ten lucky winners were chosen each week. Thanks to the Friends of the Jones Library System and Scholastic Book Clubs for the donations that made these prizes possible. Other highlights of the Summer Reading Program included: the “Writing with Miss Emily” program, the introduction of “Kiddie Yoga” (attended by 230 people over 4 sessions), weekly “Art Camp,” and “Little Bits Club.” A total of 220 kids participated in the 2016 Summer Reading Program, with 75 attending the celebratory “Breakfast of Champions” at its conclusion. Many thanks to the Friends for sponsoring the 2016 Jones Library Summer Reading Program!
- The Youth Room continued to host outstanding book-based literature programs that ranged from morning preschool storytimes to an afterschool comic book club. This year we also introduced “Saturday Stories, Songs, and Crafts,” made possible through Friends’ Woodbury Grant funds. Offered throughout the year, 12 sessions were attended by 502 people and responded to a demonstrated need for weekend youth programming.
- We partnered with the Eric Carle Museum of Picture Book Art in the spring to host a “Beverly Cleary Book Club,” which concluded with an after-hours visit to the museum to experience the Louis Darling illustration exhibit curated by Tony DiTerlizzi.
- Bilingual Storytime in English and Spanish was offered through the summer, thanks to dedicated patron volunteers who provided grant materials and storytime plans.

- Our 39th annual “Children’s Music Series” was attended by 665 people and featured five outstanding performances, including many local favorites.
- The creative Youth Room staff worked together to present all-ages special events such as: a Winnie the Pooh celebration in honor of A.A. Milne’s birthday in January, a day of Star Wars programming on May 4th, a successful summer reading kick-off party in June, and a “Harry Potter Party” in November. These events featured crafts, skills to practice fine and gross motor skills, photo booths that included dress-up play, movie showings, and the unbridled enthusiasm of many costumed librarians. These inclusive programs bring our Library community together.
- Staff continued the work of maximizing collection space and organization, as well as increasing the efficiency of our daily operations and circulation. Our greatest strength is our commitment to outstanding customer service, our pride in promoting a collection that represents the diversity of our community, and the joy we find in helping children and their caregivers find the resources that are “just right” for them.
- We worked with staff to develop Sammys 2016.

Special Collections

- In this busy year, we welcomed 1,588 researchers and exhibit visitors and responded to 1,399 reference questions.
- The family of Warren R. Brown donated original Robert Frost letters and rare books. We also received other important donations including additions to the Amherst Woman’s Club, Amherst Garden Club, and the Clifton Johnson collections.
- We added 80 items to Digital Amherst and digitized over 750 items, including Clifton Johnson’s photographs of John Burroughs.
- Thanks to CPAC funds, we contracted with George Blood Audio to digitize 195 individual audiovisual items from our collections including rare Robert Frost recordings and Robert Francis and Julius Lester video recordings.
- 14 programs covered a variety of historical or local interest topics such as “The Victorian Lady,” “David Grayson Revealed,” “Restoration Retrospective,” and “What the House Remembers: A Discussion of Three Poems by Robert Francis.” 327 people attended these programs.
- We developed a new exhibit highlighting Special Collections for the atrium, inviting patrons to visit our department. We created a new Robert Francis exhibit for our permanent exhibit space and developed the following exhibits for rotation: “The Art of Clifton Johnson,” “Amherst in Poetry/Poetry in Amherst,” “Love and Courtship by Mail,” “Who is David Grayson?,” and “In the Catskills.”
- We completed conservation work on one painting and two frames, in addition to surveying and assessing portions of the Fine Arts Collection.
- Staff initiated a preservation survey and collection inventory to gain intellectual control over the manuscript collections, identify the preservation needs of these materials, and to prioritize needed preservation and conservation projects. Work on this project is ongoing.
- We assisted with the migration of the Special Collections website to CivicPlus and developed content for the new site.
- Staff supervised volunteers and interns who spent a total of 1,236 hours working in Special Collections digitizing materials, creating exhibits, and processing collections.
- We worked with staff to develop Sammys 2016.

English as a Second Language (ESL)

- We conducted ESL tutor training workshops in September and February and placed 90 adult learners with volunteer tutors.

- We hosted four weekly conversation circles (with an average attendance of 12 people per session) which were led by volunteers.
- We provided one-to-one instruction for three beginning-level students who became U.S. citizens, and assisted 25 patrons with the application process.
- Staff input was featured in ProLiteracy's membership journal, "Notes" (in an article about working with senior volunteers).
- Staff assisted the Children's Room in securing a "Mind in the Making Grant" and in finding a leader for their bilingual math and science story time series.
- Staff provided consultations and advice to libraries in several other states regarding how to offer services to limited English speaking patrons.

Munson Memorial Branch Library

- In October, the Munson Memorial Library started a new Book Club. The group discussed five books as well as added four films to the mix for the year. The subjects covered were: aging; Second and First World War; and the daily life of a NYC Police Officer.
- The Munson staff continued to post information to its FaceBook page to promote the Library's programming and book collections.
- Throughout the year, the Amherst Montessori School used the Munson Memorial Library for class projects.
- Friends' donations combined with Munson Memorial Library gift funds enabled PC Doctor Hank to help 177 people with computer, eBook, cellphone, and tablet problems from October through May.
- Summer Reading came to a close with a party in the Munson Memorial Library garden. 42 children received books and prizes for reading over the summer. Many thanks to the Friends for sponsoring the 2016 Munson Memorial Summer Reading Program!

North Amherst Branch Library

- The Town's North Amherst Library building is an anchor in the North Amherst community, drawing visitors to both the outdoor garden and the indoor collections which include print, audiovisual and digital collections for all.
- The wonderful and popular "Children's Story and Craft" program continues on Wednesday afternoons, with the children's space bursting at the seams with happy faces!
- The dedicated North Amherst staff is one of our most valued resources, and is appreciated by the many patrons who visit us.
- Friends' donations combined with North Amherst Library gift funds enabled PC Doctor Hank to help 89 people with computer, eBook, cellphone, and tablet problems from October through May.
- Many thanks to the Friends for sponsoring the 2016 North Amherst Summer Reading Program! We had 62 participants and the program culminated with a celebration of fun and games led by a mime at Mill River Park.

Technical Services

- Preprocessing greatly increased handling speed for all materials being purchased, cataloged, covered or repackaged.
- Electronic invoicing saved time checking-in new items.
- Staff continued to contribute expertise to help the C/W MARS consortium improve the Online Public Access Catalog.
- We processed several new collections including non-book, multi-part kits for kids (chemistry kits) and adults (Speck air quality monitors).

Buildings and Facilities

- Our staff repainted 60% of the basement and staircase walls.
- We reconfigured the teen collection stacks and seating area to make more space for the collection.
- Staff repaired water damaged plaster in the Goodwin Room.
- We renovated the Children's Librarian's office space.
- Staff worked with the Director and Trustee committees on the *Building Program* and the Planning and Design grant process.
- We worked with staff to develop Sammys 2016.

The Burnett Gallery

The Burnett Gallery provides a place where community artists and crafts people, particularly those without the reputation that would allow them to exhibit at museums or commercial galleries, can show their art work. Collectively, the exhibits reflect a variety of media, styles, cultural viewpoints, and levels of artistic experience – including both wall and pedestal work.

The Burnett Gallery Committee is a volunteer committee. It is comprised of community members who solicit artists to apply, help artists to advertise their exhibits, and maintain the operation of the Burnett Gallery on funds generated by a 15% commission on sales of artwork. Applications to exhibit at the Burnett Gallery on the second floor of the Library building may be submitted by individuals or groups from Amherst and nearby towns of the Pioneer Valley.

The Burnett Gallery participates in the Amherst Arts Night Plus – a new name for Amherst Art Walk – which is usually held from 5:00 to 8:00 p.m. on the first Thursday of each month.

During the past year, the Burnett Gallery Committee purchased a plastic cover for one our pedestals, and we will purchase more covers as our funds provide. Also, during the year, four pedestals were repaired and repainted.

Community Partnerships

Thanks to the generosity of so many community partners, the Jones Library is able to provide superior services to Amherst area patrons. Many thanks to the following local organizations for their ongoing support of Library programs: Amherst Area Chamber of Commerce, Amherst Boys and Girls Club, Amherst College and the Frost Library, Amherst Community Connections, Amherst Historical Society, Amherst Media, Amherst Schools, Amherst Survival Center, Amherst Business Improvement District, Applewood, Emily Dickinson Museum, Hampshire College, Thursday Club, and the University of Massachusetts and the UMass Library.

The Jones Library continues to have a collaborative relationship with other Amherst Town departments. For example, the Library:

- Provides a staff liaison and meeting space for the Amherst Cultural Council. Library staff reserve the meeting space and post the meeting minutes to the Town's webpage.
- Serves as a collection point for "Project Backpack" in partnership with the schools' Office of Student & Family Engagement.
- Actively advertises and promotes LSSE Camp programs in the lobby and sells tickets to LSSE musicals.
- Facilitates the "Every Child a Reader" program, when two hundred and fifty second graders from the Amherst and Pelham schools visit the Jones to receive a Library card, a free book donated by the Friends of the Library, a tour of the Jones, a story time, and an Emily Dickinson poem.

- During the month of January, in lieu of overdue fines, collects donations of non-perishable food items for the Amherst Survival Center.
- Hosts information tables at community events including the Schools' "First Day Celebration" and "Latino Night Celebration."
- Provides meeting room space to other Town Departments.
- Helps to distribute Town information to residents including press releases regarding the Town-wide water ban; tick and mosquito awareness; the importance of getting a flu shot; and the annual "Sustainability Festival."
- Owns multiple copies of the third edition of *Town Meeting Time: A Handbook of Parliamentary Law* for residents to read in the Library or borrow.
- Provides access to Town reports and other documents made available for public review.
- Assists the schools in the selection of textbooks by making potential selections available for public review and comment.
- Provides voter registration forms and tax forms/information.
- Assists Town departments and officials with research projects.
- Offers research training for Amherst school classrooms.
- Supports Town-wide surveys (e.g., Waste and Recycling Survey) by providing print copies to residents upon request and by assisting residents in completing online surveys.
- Provides Amherst residents with voter services such as sample ballots and assistance with online registration.
- Works with the ESL department at the High School to make sure families have access to services.
- Helps immigrants become civically engaged by helping them apply for U.S. citizenship and participate in local elections.
- Helps immigrants communicate effectively with emergency responders, school personnel, and other Town departments.
- Collaborates with the Kanegasaki Sister City Committee in celebrating the Library's and the Town's Sister City relationship with Kanegasaki, Japan.
- Provides support to Amherst High School students, as they conduct research on Amherst buildings, as part of a long-standing cooperative effort.
- Helps the Town Clerk's office during elections held at the Munson Memorial Library building.
- Provides security for the Munson building and informs the Town's Facilities Supervisor of maintenance issues.
- Collaborates annually with: Amherst College and the Frost Library; Amherst Community Connections; Business Improvement District; Chamber of Commerce; Cultural Council; Emily Dickinson Museum; Garden Club; Historical Society; League of Women Voters; Public Arts Council; Survival Center; Sustainability Committee; and the University of Massachusetts and the UMass Library.

The Jones Library also directly benefits from the advocacy efforts of the Massachusetts Library Association (MLA), the Western Massachusetts Library Advocates (WMLA), the Central and Western Massachusetts Automated Resource Sharing Network (C/W MARS), and the Massachusetts Library System (MLS).

Donor Generosity

The Jones Library is fortunate to have many generous donors. The Friends of the Jones Library System (volunteers) donated over \$33,000 for programs free to the public and an additional \$12,000 for books and other circulating materials through their fundraising activities. The Jones Library (elected) Trustees raised over \$60,000 from many individual donors.

Other donors included: *Amherst Club* which supports the ESL program; *Amherst Cultural Council* which supports Library programming; *Amherst Garden Club* which donates money to be used for the purchase of gardening books; *Community Foundation of Western Massachusetts* which raises money annually through their online Valley Gives program; *Emily Dickinson Society* which donates money to the Special Collections Department annually; *UMass Amherst Community Campaign* which has been most helpful by enabling workers to use payroll deduction to send contributions directly to The Jones; and *Yankee Candle* which support the ESL program.

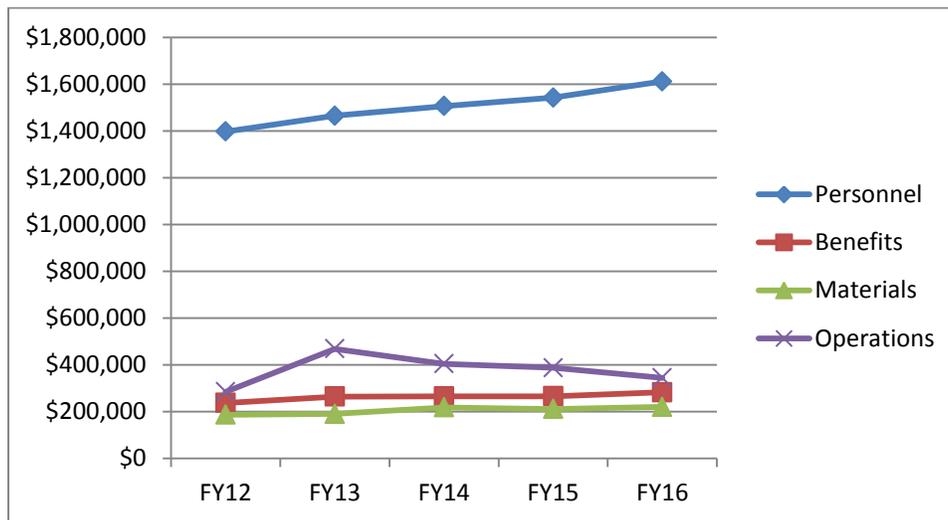
Volunteers

We also want recognize and thank our community volunteers who donate their time, passion, dedication and expertise to shelve books, tutor adults learning English, repair and cover books, and deliver materials to our Homebound patrons. We wouldn't be the success we are without you!

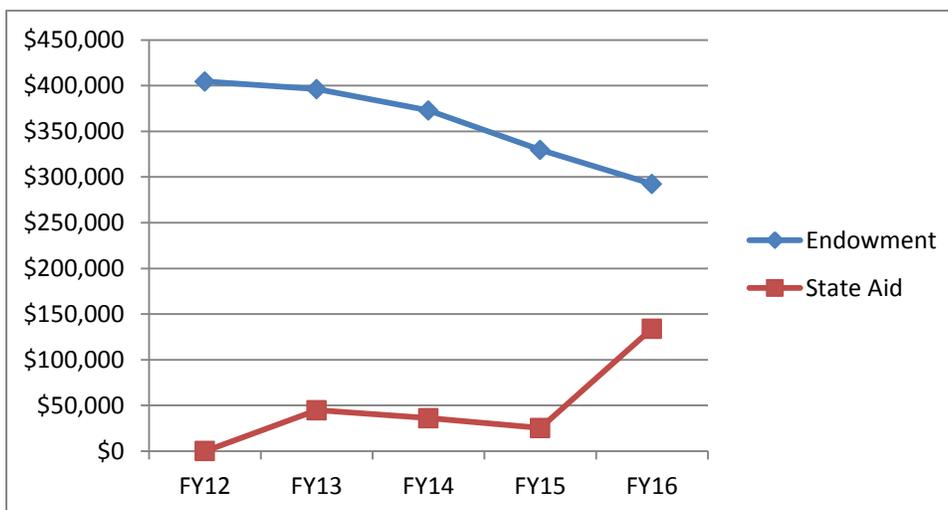
The Jones Library, Inc. Endowment

The Endowment's balance on June 30, 2016 was \$7,319,702.82 and the separate Woodbury Fund totaled \$600,945.83.

Expense Trends, FY12-FY16



Expense Trends by Fund Sources, FY12-FY16



Trustees

Austin Sarat, President
Christopher Hoffmann, Vice President
Tamson Ely, Clerk
Robert Pam, Treasurer
Jon McCabe, Vice Treasurer
Michael Wolff

Staff

Eliza Ahrens
Henry Allan, Computer Technician
Amy Anaya, Head of Borrower Services
Theresa Atteridge
Jessica Berger
Matthew Berube, Head of Information Services
Roxanne Boyd, Library Assistant
Ryan Boyd
Kate Boyle, Library Specialist
Mia Cabana, Head of Youth Services
Clare Cooke, Youth Services Coordinator
Laura Castano-Longey
Christine Crane
Janice Doyama
Joe Follansbee
Anna Garvin
Oressa Gray-Mullen
Cynthia Harbeson, Head of Special Collections
Josephine Hernandez
George Hicks, Facilities Supervisor
Emily Houk
Susan Hugus, Head of Munson Memorial Branch
Ralph Hurwitz, Audiovisual Assistant
Ellen Kaye
Karen Kowles
Jessica Lamson, Library Assistant
Robin Levine

Judy Lincoln, Library Assistant
Margot Malachowski
Katherine Marcinowski
Marcin Marszalek
Elizabeth Matthews
Susan McCoy
Barbara McGlynn
Jordan Meier
Benedikt Nuesslein
Christoph Nuesslein
Miguel Otero, Maintenance Assistant
Jill Palmer
José Paredes, Maintenance Assistant
Garrett Pinder, Young Adult Services Coordinator
Carolyn Platt, Head of Technical Services
Joan Pyfrom, Cataloging Assistant
Seth Rothberg, Circulation Supervisor
Janet Ryan, Head of Programming and Outreach
Sharon Sharry, Library Director
Lisa Slocum, Receptionist
Maggie Spiegel, Head of North Amherst Branch
Valerie Steinberg
Julie Stepanek
Lace Stokes, Sunday Supervisor
Shauna Strattonmeier
Tina Swift, Business Manager
Cathy Verts, Audiovisual Specialist
Mary Weidensaul
Lynne Weintraub, ESL Center Coordinator
Linda Wentworth, Head of Collections
Christine White, Cataloging Specialist
Dawn Winkler

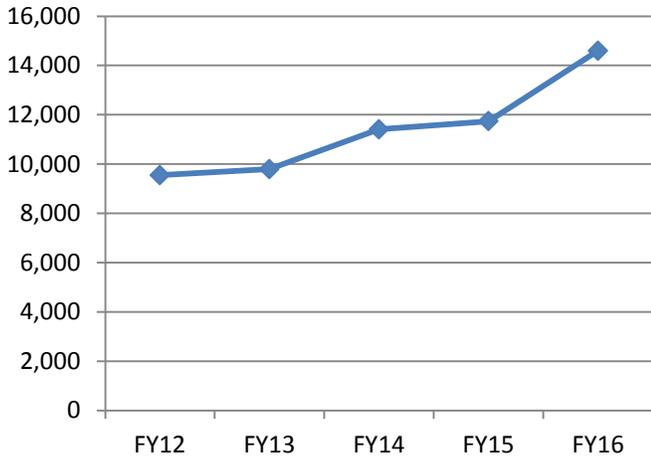
Special Thanks to the FRIENDS OF THE JONES LIBRARY SYSTEM!

Officers: Bonnie Isman, President; Edith Byron, Vice President; Kathy Caputo, Treasurer; Mary Ellen Kelly, Secretary.

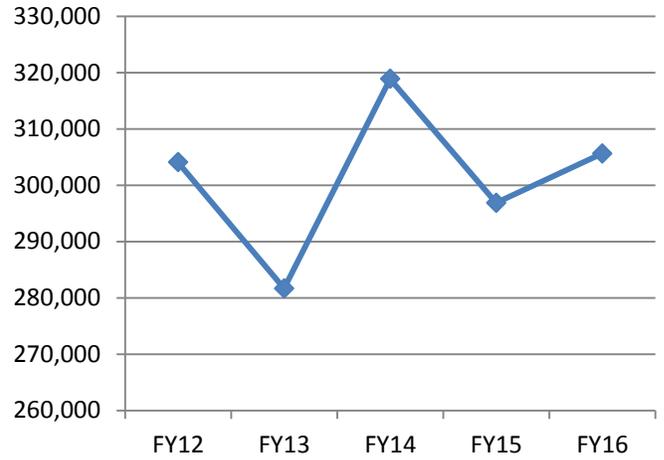
Board Members: Elaine Donoghue, Nancy Gregg, Hallie Hughes, Jean Jeffries, Miriam Jenkins, Lewis Mainzer, Lucy McMurrer, Dorothy Morse, Sondra Radosh, and Sidney Treyz.

Usage Trends

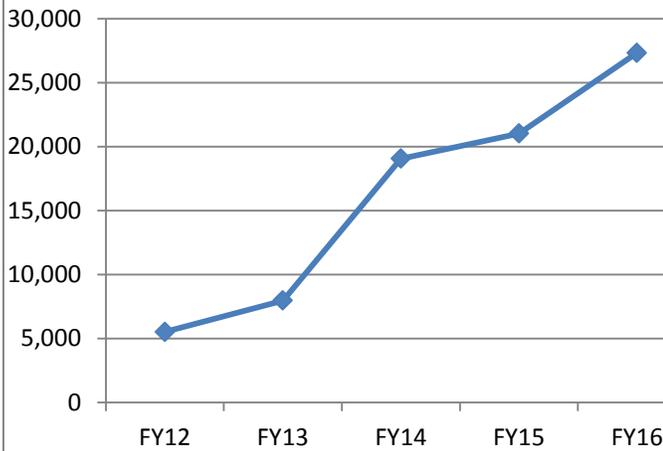
Programming Attendance



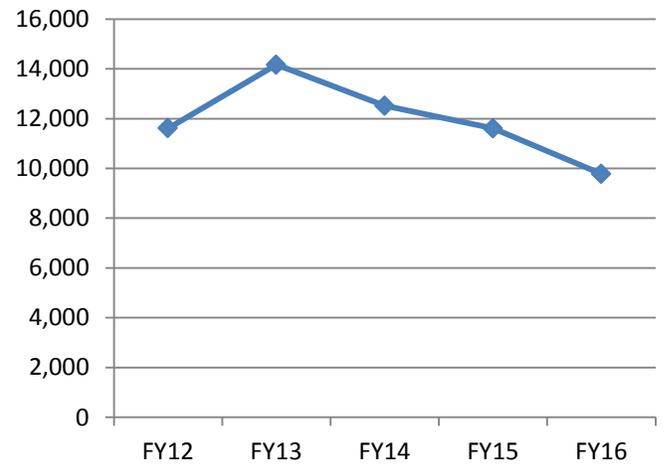
Attendance



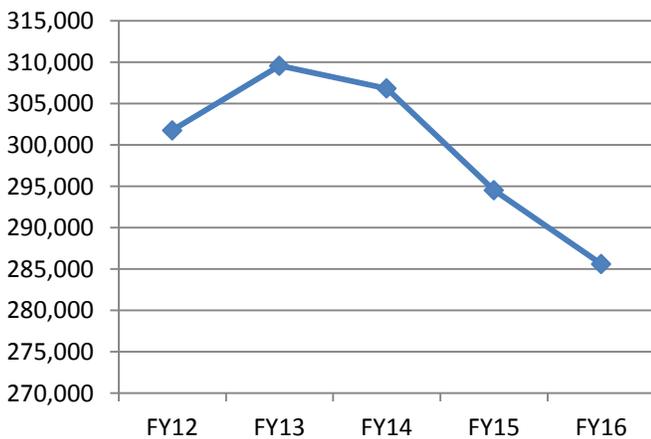
Electronic Resources



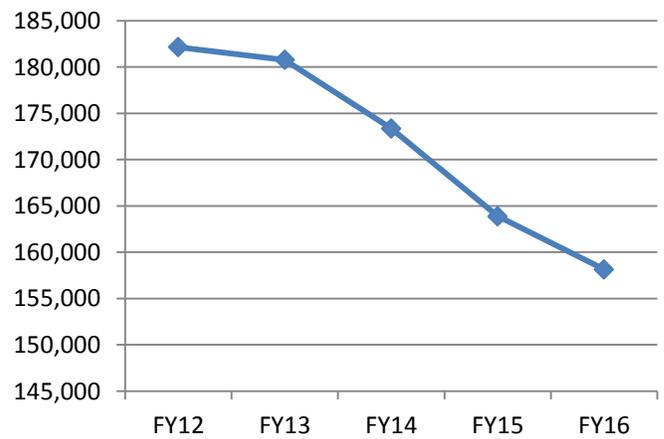
Periodicals



Books



Audio/Video



FY 2016 at a Glance

FY16 Library Checkouts	
Books	285,605
Newspapers & Magazines	9,777
Audio & Visual Items	158,144
Electronic & Other Materials	27,323

Cataloged Collections Available June 30, 2016	
Books	175,832
Newspapers & Magazines	271
Audio & Visual Items	25,734
Electronic & Other Materials	57,161

Amherst residents with C/W MARS library cards	18,237
Number of items circulated to non-Amherst residents	194,335
Total hours the Library was open on Saturdays	442
Total hours the Library was open on Sundays	156
Attendance	305,629
Number of reference transactions	29,357
Number of weekly users of Internet computers	1,000
Number of children's programs	338
Attendance at children's programs	4,884
Number of young adult programs	80
Attendance at young adult programs	2,828
Number of adult programs	239
Attendance at adult programs	6,883
Number of hours volunteered in Library system	23,678

The Jones Library, Inc.
43 Amity Street
Amherst, MA 01002
www.JonesLibrary.org

Follow us: twitter.com/JonesLibraryMA
Like us: facebook.com/joneslibrary