

# JONES LIBRARY

---

NORTH AMHERST LIBRARY • MUNSON MEMORIAL LIBRARY

## Disclaimer for Assistance with Personal Computers & Mobile Devices

The Jones Library and its branches provide limited assistance to you with your computer or mobile device free of charge as a public service.

By requesting help or assistance from Jones Library staff in operating or troubleshooting your personal computer, e-reader, tablet, or other personal mobile-electronic device, you agree to the following terms and conditions:

- You are the rightful owner of the computer or mobile device.
- You accept and acknowledge that the service could involve certain risks to the device, any data stored on the device, and personal information stored on the Internet.
- You understand that it is your responsibility to back up all software, data, and files on the mobile device.
- Jones Library staff is neither responsible nor liable for any damage to the device and/or loss, damage, alteration, or corruption of any software, data, operating system, or files that may result from this service.
- Given the complex and changing nature of computer and information technology, and the limited and informal nature of the service, the Jones Library and its branches make no warranty or guarantee of any kind regarding the technology assistance provided.
- Staff assistance is limited to posted hours.

LEARN • DISCOVER • CONNECT

[joneslibrary.org](http://joneslibrary.org)