

Public Comments – Board in Lobby

- I would like self-checkout stations and the ability to self-pickup holds.
- Get access to Lynda.com for readers.
- Like the light, reading chairs, exhibits.
- Don't like clutter and nasty carpet.
- I love the collection but the building is musty and worn out (as is the décor).
- This room with skylight works well for reading and browsing. I like it as it is, a lot.
- Do not gut and “modernize” the Jones. Bad mistake! Put on an addition if you must but leave the Jones as is.
- Keep the building as beautiful as it is. Get the town to build a youth center (maybe in same town building as Amherst Medic.org) and a daytime year round shelter for the homeless. That would free up plenty of space and resolve some issues.
- Love that it's (usually) quiet. Would love more tables with more nearby outlets. Thanks!
- Change: table is too high or chairs are too low in fiction room. Cradles for books would be nice.
- Keep this lovely building in its footprint and improve inside.
- Everything! Kudos to all. Thank you to the friendly staff.
- More museum passes please.
- No coffee space needed! Can there be a skylight? I AM in favor of an update!
- Keep gardens and don't change a thing!
- Do NOT do new plan!
- Make do – don't enlarge!
- Add a café.
- Turn it into a visitor destination! Emily Dickinson and Robert Frost are Amherst's most famous alums – have an area that showcases their works.
- Love the Kinsey Garden.
- I LOVE the library.
- Please don't change the lovely Jones Library.
- The books!
- Leave it be! Seconded! Use the schools.
- Giant community fishtank.

- I like everything but a music room would be good.
- Please keep natural light.
- No café!!
- More copies of new released books.
- To have nice teachers and helpers.
- I like the historic features of the library but I am more interested in a 21st century library which is keeping up with the information resources available to us now!!
- Space to read the books you chose.
- Keep atrium.
- Love the computers. Fix the bathroom vent in children's wing. Thanks.
- Change nothing!
- Coffee shop in the atrium.
- I love the skylight! Please keep it.
- More windows, less leaky skylights.
- Teen space!
- A quiet room for people to read!!!
- Don't rebuild last renovation additions. Open media room to use.
- Please don't take away the cozy small rooms and low ceilings of the children's rooms. I like the "rabbit warren" feel!
- Great library. More new books and do a bigger teen section please.
- Love the quiet, cool interior and kid's room.
- Kick grown-ups out of teen section.
- Please maintain historic character! This is a beautiful building. Keep skylight and garden.
- I love the Jones! Been coming here for 42 years! I'd like a more secure way to return books. Just putting them on the counter feels like I'm just leaving them out for someone to take. Maybe that sounds silly but...☺
- I like the different sections, for it is easier to find movies!
- Hate having to dump books into outside book return. It must be terrible for the bindings of very expensive books.
- A bigger space for bigger kids (10-12 years olds).
- Modernize and open up the space.
- Hoping you will keep the floor carpeted. (Quiet, comfy)
- Ditch the "olde" look. It's 2016!
- Improve the entrance. The way it is now is too confusing.
- Wonderful library but it needs to be updated and increase tech offerings. Milton's library is amazing!

- It's too dark in here. You are the best.
- No pastry and coffee space please. Keep it at the coffee shops.
- More windows please.
- The layout now is confusing. Many disconnected parts. Too much space devoted to staircases. You have hired good architects, who can certainly help solve these problems. Bravo! (A visitor from Holyoke)
- I find the garden in the back too dark and uncomfortable. Let's have a larger, more open-space library instead!
- Please keep the historical aspects of the building – wood rather than modern metal remodel.
- Woodbury room not used well. Don't touch 1st or 3rd floors.
- Save the beautiful woodwork please!
- Keep the wonderful entrance with its wood – don't need to compete with UMASS and Amherst College.
- Leave it alone.
- Keep the history! All of it, it is unique and irreplaceable.
- I love all the cozy nooks and small scale.
- Don't change this lovely wood for glum and sterile.
- Teen space.
- Don't destroy atrium, staircase, garden.
- Basement is scary!
- Awesome librarians and good comics.
- The sky is the limit... add 3 floors to the back half – behind the skylight!
- A game room.
- Keep as is.
- All the quiet which is especially good when you're trying to read!
- Would be so nice if you could restore discontinued periodicals. Or add some – collection seems thin!
- The librarians are THE BEST.
- A fish tank.
- If everything was made out of candy except the books.
- Love it the way it is now!
- It's good as is except for a safe dog waiting area.
- Good audiobook collection!!
- I love the home-feel, nooks-n-crannies, window seats, rugs and comfy chairs.
- I would leave library just as is except use 2nd floor more efficiently – perhaps for computers!

- Forget about wasting money to expand. Use what's here.
- Cozy great library! Keep it that way!
- Thanks for posting floor plans. Can you enlarge them? They are very hard to read – tiny and sometimes blurred print.
- I love the building but I would recommend adding a larger section for specifically classics.
- Too many tiny rooms – poorly organized space.
- The librarians!
- I like the train table.
- Lockers (for parents).
- I love how big and beautiful it is but maybe make bigger/clearer labels/signs.
- Keep garden.
- Has the library ever considered moving the children's areas to the basement level? Then they'd be close to the Woodbury Room and also there is great space there.
- Better benefits for part-time staff.
- A café like the Newton Library. A huge free computer center like the Northborough Library. 21st Century!
- Keep all the old charm, furniture, paintings, etc! It would be a shame to lose. It's our history.
- I think this place is awesome and doesn't need anything.
- I wish there was more connection between the lower level & the gardens outside. There
- Comic section is great!
- It has the most helpful, friendliest staff I've ever encountered in a library!
- The library is amazing. Don't change. Librarians are kind and shelves are organized!
- How about a whole new building with plenty of FREE parking at the old East Street School.
- Everything.
- A much cleaner building. Keep up what you have!
- It's great, but I think there should be more crafting books.
- A space for board games to be played. More study space upstairs.
- It's so awesome!!
- Get access to Lyndi.com for readers.
- The employees are wonderful!
- Would love it if the gallery were easy to get to and pass through.

- Use the bank building!
- Invest more in your furniture, design and lighting. Up to date community spaces is important.
- Great graphic novels in the teen sections. Amazing movies.
- Great hours. Beautiful space. Accessible! Free.
- Make it like Mr. Lemonchello's library!
- Bigger section for teens.
- I like the kids area the best.
- The atrium and the children's room are wonderful! Some more space for teens would be great. Not much bigger though.
- When you walk in there is a basket of candy.
- Lots of comfy couches make a reading room and have a reading to a dog room.
- More comfy furniture.
- Wonderful staff! Beautiful garden! Renovate existing footprint of building!
- Please save wonderful staircase and paneling!
- My favorite library.
- Free parking.
- Keep the train set please.
- AV section is great!
- Let old newspapers circulate.
- Better lighting.
- I love it!
- More personable librarians?
- It would be cool if there were more non-fiction audiobooks.
- I love the Jones. I also love the idea of a used bookstore, a café, a computer lab & maybe a place for writers to meet and share here!
- Re-design Kinsey Garden space to make it more open, inviting and safe.
- Increase book limit from 50-100.
- I read a plan to decrease size of entrance hallway. I believe it would be a disaster to decrease the size and remove a lot of the wonderful woodwork.
- First impression: nice carpets!
- Teen space.
- I like everything so far. The help and the library are really sweet.
- I like friendly, calm, unrushed help.
- THE BEST LIBRARY EVER.

- More space for the teens and kids!
- A fish tank.
- More kids movies.
- I like all the books.
- Amherst tax payers cannot afford a new library!
- I like everything about this library. Good job.
- Friendly, calm, clean.
- You guys are the best.
- I love the Jones Library.
- More space for children's books and activities!
- Accessible bathroom with a motion detector taps.
- I like the sense of history here. Don't change.
- Please keep garden!
- Open Monday mornings!
- A very good small town library.
- More books. Use the bank building. Free parking and more audiobooks. This is what you are. Don't change.
- Free parking.
- I love the charm and the warmth of the architecture. Please do not change the woodwork – stairs, doorframes etc. Also, I appreciate the friendly knowledgeable staff.
- Get rid of Beechey's painting.
- Any space in bank building for the activities that take place in the basement?
- Put a hot tub in.
- Parking. More bean bags.
- Renovate – but don't expand. Use the empty spaces you have. Send the teens to the Bangs – or to LSSE.
- I like the Classics Book Club, reference and all the staff.
- Kinsey Garden does not feel safe or inviting. Let it go.
- I do not seek a "21st century library". If I want modern trappings with self check-out I'll go to Walmart! The historic woodwork is BEAUTIFUL! I show my children the front lobby with amazing woodwork bannisters like we don't see anywhere else and tell them that this is how beautifully public spaces need to be designed. Don't "modernize", please!
- Fresh new carpet/flooring would be great!
- More YA books

- Please put a water fountain/bubbler next to restrooms. It's hard to remember where it is now.
- I like the friendly staff. Afternoon extended hours.
- It is huge and there are all books! The librarians are AMAZING!
- I love being able to stay on the computers as long as I need to, unless someone else is waiting. Other libraries have a 2-hour limit per day, and that's not fair.
- Be bigger.
- It's so big and good for playing games.
- Big selection of books but needs more kid books.
- Good kid audio books.
- Open the front staircase to the public. Make the gallery easier to find (or eliminate it).
- I love the books, the librarians, the audio man (CD cleaner) and the building and location.
- Oscar loves the books.
- More racial justice events with new facilitators!
- ESL rocks!
- Staff phenomenal.
- Yoga classes.
- Hang out area for teens with computers and books!
- More K-3 books.
- Robots giving away super scary books!
- Ad AC.
- They have chapter books!
- Too hot!
- Use existing underutilized areas better.
- Less heat from sun roof in summer.
- An indoor water feature would be wonderful!
- Leave it alone.
- I like the room for the kids.
- I like all the classes.
- I like that is big!
- I like this library.
- Love the "who is this" sign! Always wondered...
- I love the computer.
- I love the DVDs.
- YA books!

- The Jones Library is awesome!!
- More reading areas.
- More places to sit and read or use computers.
- Kids section more comics.
- I like everything and I would want it to be the way it is.
- Bigger kids space for babies through teens.
- I think you should leave it be!
- The books.
- Ladies room downstairs smells bad. Please fix the plumbing!
- Minecraft computer class.
- I like your books.
- Keep the Kinsey garden.
- Kinsey garden is great for drunks and homeless folks but not so good for the rest of us.
- Makerspace. Full-time with digital fabrication tools.
- Waterpark in the basement.
- Keep it small. Make 2 rooms out of 1 if you really need more space!
- Love the helpful staff!
- Please do not change the shape of this beautiful building on the exterior.
- Keep the Kinsey gardens & increase connectivity between the gardens & the library.
- More comfy couches!
- Love the books on CD.
- I love the huge YA section. It would be nice if you stayed open later some times during the week, and update or make the manga section bigger.
- I love the library.
- The ladies bathrooms are not clean enough.
- Minecraft!
- It is very frustrating that the music CD's are almost all under Rock regardless of Genre. It would help a great deal to separate them like POP, PUNK, R&B, ect.
- Higher salaries for librarians. Thanks for all that you do!!
- Baby structure, like slides and tower.
- Free used books! And nice librarians (like Jess).
- I really like the natural light!
- Better light for reading!
- LOVE the children's music shows in winter!

- Need to get some serious AC – the YA/magazine area is unbearable.
- Water sculpture – see Portland, ME.
- I like how long the library is open. I also like how long they let us keep the books. If I could change anything, I would change the amount of clubs for teen.
- Minecraft computer club.
- More comfy chairs.
- More modern. It needs a beverage center that sells Boba tea!
- I love Jones Library, and think that it could be remodeled inside to utilize all of the space more efficiently.
- Start computer lessons or guides. Thanks.
- I love the children's room.
- Teens would like a coffee shop.
- Take part of the bank by eminent domain so as to keep the outside intact and the garden.
- I love the exhibits in the Burnett Gallery!
- How much does garden maintenance cost?
- A patio could be NICE!
- Computers should have more protection from sneezers and coughers.
- Do not change anything! Town can't afford it.
- More teen graphic novels that are not Manga.
- I love the atmosphere.
- I like that it has too much books.
- Fill the floor with books.
- Kids section in a more separate spot.
- More room to sit.
- Nice selection of movies.
- I love everything. I love the librarians, they are amazing. Pay them more? More kids audio books.
- YA room.
- Way to voice opinions on which new books to get.
- YA room.
- There should be more comic books.
- More classic novels on DVD. Would be cool. But I already love the Jones!
- Accessible restroom on main floor!! Please!!
- Don't change.
- I enjoy coming here. Thanks for opening.

- More space for creative play.
- Keep the comfortable chairs.
- Air conditioning. Please!
- More mandatory community events!
- Aquarium (fish tank).
- Great librarians!
- There are more important projects that should come first.
- More A to Z mysteries and more Rainbow magic.
- Love the toys in the kids room. Some gross motor structures would be fab, like toddler climbing/slide thing.
- I would change the traffic flow. We have to go around so many corners and byways to get anywhere!
- The beautiful sunlight!
- Please keep open 7 days a week...even during the summer.
- We like to check out books in kids section.
- Ventilation fans would be nice. They provide fresher air.
- The library is a very important place in our town. I hope it can be expanded to provide even more great services to our community.
- Great collection of new books and CDs. Helpful and courteous library staff. Generous hours open.
- More Lego Club, please.
- The town needs a safe library building! Too many hidden corners.
- We love the Jones Library.
- I think you should have books on France.
- I love having the art gallery – wonderful shows of local artists – I hope it will have a more prominent place in the new plan.
- The Librarians and staff are the best!
- Hangouts area for 12 and up.
- Please make more secluded places – carrels with sides or chairs in the corners. The library is now too much of a fishbowl.
- Please keep the stone outside and the wood inside!
- I love being here at the library!
- It's wonderful that there is a children's area.
- Thank you for helping me find books! I love the library.
- Overhead fans would circulate the air – needed in departments that don't get much air.
- I wouldn't change anything.
- A library dog.

- The best ever.
- A tank with goldfish.
- Go solar!
- Drive-up drop so can return both books and AV materials without dealing with parking and outside business hours.
- A drive-up drop box for DVD's and CD's.
- Open children's area again, take out wall – put door back.
- Please clean carpets and walls.
- I want a café!
- Teens area could be where office is.
- New graphic novels.
- Really appreciate being able to use the computers. THANKS!
- Better ventilation in the bathroom PLEASE.
- Tween music club.
- I like how helpful everyone is!
- I love the Jones Library AS IT IS NOW. i.e. the staff, the services esp. the building.
- Please stay open during renovations.
- A place to play music together.
- Separate quiet, slightly noisy and noisy areas.
- More YA programs. Yay for Garrett and Shauna.
- The nice and quiet basement.
- BIGGER parking lot.
- ESL is a great service.
- SO grateful for a happy library.
- I like all the books in the Jones and would like to change nothing.
- Stairs from lobby to 2nd floor needs better lighting.
- It is AWESOME! It was my best friend when I moved here in January 2011.
- More J-14 magazines please!
- Much more programs for baby.
- Keep the garden!
- I love everything about the Jones Library.
- A place for people to play music together.
- I love all the books but I want more of the Michael Buckleys.
- I did Emily Dickinson research here 40 years ago. The rocking horse in the Children's Room was charming then and it is charming now.

- Love the atrium – the light, open space and comfy chairs. Also love the historic character of the original building – and beautiful landscaping!
- Wonderful place. Gallery needs to be moved to more accessible area. Move in mainstream.
- Air conditioning. It's too hot in here.
- I LOVE MY JONES.
- I'd like more activities for children.
- The free meditation class that was held in the fall was remarkable.
- I love the staff picks section!
- The banister.
- A big play space with a slide and climbing things.
- Paintings are great. Bright space, lovely staff. Gardens out back are so nice.
- I like the children's mysteries.
- Love the books. Add even more books. Pay librarians more.
- A hangout area for 10 and up.
- More YA books!
- Audiobook section is great!
- I love it exactly the way it is!
- Thanks for a pleasant experience!
- A café where people can eat and rest!! Also, more comfy sofas!
- Air conditioning!
- To be able to reach the children's non-fiction top shelves.
- Water fountain needs to be fixed.
- Yoga for 7 and over.
- Drive-up book return.
- Get more j-14 magazines please!
- More comic novels.
- That it is for everyone and we can get books from other libraries.

Public Comments – Atrium

- How about a little table next to the copier, so there would be someplace to put your things down other than on top of the copier or on the floor? Imagine if you're copying from multiple sources, or if you want to keep your purse in sight.
- Have more non-fiction books and less TV/movies.

- The new organization is very helpful – more reflection of a library for thoughtful decision making.
- 1. Reference books have gone to the Web. 2. Kindle use can be expanded. Conclude: you don't need more shelf space. Do what the 99% of us do; maximize use of what you have – don't expect perfection. Do not expand.
- Love the Staff Picks table!
- Everything! Not a thing!
- I would like to change the rug.
- Nothing.
- Too dreary. Redo so people can talk in here or else rebuild.
- My spirits always lift when I see the Atrium – please keep...the woodwork in the lobbies, too: cozy and exquisite!
- This library is already great. Do not tear it down.
- Love: the light, tables & chairs and comfy seats, periodicals & new books. Do not love: Center display screens – because they break up the line of sight.
- I like this room because there are a lot of interesting books.
- I've been away - from Amherst and the Jones – for about 6 months. Just want you to know that I SEE POSITIVE changes! In the displays, the subtle re-arrangements – it's impressive. It makes me happy – Please keep on innovating. ☺
- The light!
- Love this space and the light. But DVDs are crowding out books. Like to see more current fiction. The display, posters, thru the middle of the room look junky. Maybe a few more chairs so people can read?
- Get rid of the greenhouse. It's about 100 degrees in here.
- Love greenhouse! Beautiful shadows. Maybe a new rug?
- Get the newspapers back on the shelf.
- Yay! Love this.
- Like: sunlight, meeting friends, magazines, displays, friendly staff.
- We have wonderful library service, main and outlying branches. Keep the Jones spacious and historical aspects, stairs going up in the entrance, see more of value than modernized space looking like anywhere else. Maybe more efficient use of upstairs rooms.
- Bring in Judy Chicago's "Dinner Party" or her "Birth" exhibition.
- I love to read the NYTimes or the guardian weekly in the atrium – in every season it is beautiful in here! Great magazines too! Some more space for teens would be lovely and a restroom on the main floor. No need to be much bigger.

- I love the light, the sense of community, the open feel of all are welcome.
- I like the selection of books in young adult and 5th grade room but maybe you could purchase more copies of popular books for 3rd graders and high school.
- I love the light from above.
- I very much like the natural light and quiet reading spaces with comfy chairs. Love the creative staff picks and displays too.
- Just about every quality in your 21st century libraries offer... display adds up to less human contact.
- Keep the light! A winter destination. Rethink putting up art from private camps, schools & not public schools! Why are you giving them free advertising?
- I like the light “community” feel. Shelves for new acquisitions.
- The way it is. Change nothing.
- More computers to access the catalogue please.
- I agree with the expansion. Go for it!
- I like the atrium feel of this room – however the climate control is poor. Hot in the summer! There should also be an ability to darken the windows, or open and close shades. I love browsing the shelves of new books. I’m all for expanding the library! This is Amherst – we love books and libraries and we should be smart enough to see that we should take advantage of state funding to bring the library up to standards and beyond!
- I love the light!
- I like this room. I like this library. Please forget your massive expansion plans!
- Everything! Especially sun, sky openness, size. Perhaps needs more reading space. Glad you removed computers.
- Change nothing. It is perfect as it is.
- You could have an annex where the parking lot is but now their fixing it up and we need the parking. Amherst needs to plan better.
- More books!
- This room is sort of boring. Plants and artwork might improve the overall aura and look.
- I think the modernization is a great idea. We need more space for teens – when I was a teen we had nowhere in town to go where we could be inside and not buy something. We were kicked out of the library for talking. Teens need a fun space where they can be themselves and do activities and not bother/be bothered by others. Also, love this room’s natural light!
- Keep the nice roof.

- We don't need such a large expansion! The town has enough projects ahead.
- Change bathrooms.
- Keep the glass roof and airy feel. Plenty of seats are nice.
- Air conditioning.
- Love this. Just fix the leaks! Big open light.
- Like it! Leave it be!
- I like the staff picks.
- Please change. What is needed to meet current and future needs. Think 20-40 years out!
- Repair the roof and walls in the fiction room.
- The glass roof. Great sunshine. Fix, but do not eliminate.
- Love the atrium look! Love the librarians!
- More tables for reading – you took away 2 long tables that seated 4 or 5.
- Change the carpet
- I like the comfortable chairs + sofas + lots of natural light.
- I like the overall layout. I wish it were much brighter!
- Plants!
- Use the Atrium for public programming like music and readings. The room downstairs is way too claustrophobic for that!
- Beautiful room! Love the natural light, favorites, the staff ☺. Would add coziness to red furniture area, pillows and coffee/end tables.
- Like light woodwork. Suggest change – reposition the circulation desk. Why shouldn't it be center to the room, available from all 4 sides. Bright, cheery.
- Lower shelving so we can see over the stacks.
- Update chairs and shelving.
- I like when the noise level is medium to low, that it is warm and there are tables and chairs not just easy chairs.
- A café would be nice if space were no issue.
- Wider and larger collection of new non-fiction.
- I wish there was more (comfortable) seating in the teen section and more activities for teens!
- Would change traffic pattern to and from computer terminals. Very awkward if you enter the building, look up a call number and go to find the book (especially if you're going downstairs). Traffic pattern to downstairs restroom also awkward. I like the natural light but am not attached to the existing shape of the sky light.

- It has great bones but lacks coziness and warmth. Needs more seating and better lighting along the perimeter.
- More check-out to front hallway. Find a use for other entry room. Better utilize interior space before expanding.
- Place timely, slightly older books of current interest on separate table. Political, corruption in government, ect.
- Change carpet, keep glass ceiling. Move out some of bookshelves and add more seating/tables.
- Do not do major changes. Leave this gem of a building alone. Perhaps the infrastructure needs updating.
- Gotta love to sit and read under the sun ----  Skylight! ----
- I liked the old wooden newspaper rack better than the new metal one.
- More desks to work at cubbies.
- Too noisy. More quiet reading areas. Better lighting.
- I love the light. I wish there was more seating.
- I like this awesome display of staff picks. Thank you.
- I love the light.
- Add café.
- I love the light, comfy chairs, new titles, media, general feeling of openness and welcome, and the circulation desk.
- I love the skylight. It reminds me of a greenhouse and I think adding some ferns and other living plants would really liven up the space in a homey colorful manner.
- I love how many books and movies there are!
- Maybe it could use more modern furniture and architecture, but I love the glass ceiling!
- I love it don't change it. It's perfect.
- More copies of the NY Times (daily).
- The new biography section is GREAT.
- More new age "self-help" books.
- More space. There is no place to sit.
- The Brewster Library on the Cape has a jigsaw puzzle laid out on a table that patrons can work on – it's a community effort. It's fun to check the progress when you visit. It might be fun to have something like that at the Jones Library.
- PLEASE... DON'T BUILD ON THE GARDEN OUT BACK!

- I like the natural light, glass pyramid, wooden staircase railings and columns. Move bookcases out and put in more comfortable seating – make it a real reading room.
- Love the clear skylight. Like the new book area. Would have more chairs and make it more comfortable. Would have more magazines.
- Update and cleaner bathrooms. 1 for Ladies 1 for Mens
- Amazing light! Very pleasant to sit in & read in. If this were more like a true Atrium – w/plants & a focus on sitting & reading – that would rock.
- A cozier seating nook with firmer chairs for the Gurh(?) -challenged (with some privacy).
- There should be more comfy chairs!
- Love the Atrium lighting! Bring in plants and comfy chairs.
- Love the light. Comfortable chairs. I miss the paper magazines!!
- The lighting is good, but by and large it is ugly, worn, and unappealing. Everything looks tired and mis-matched.
- Keep it carpeted! Keep some skylight. Adrian Stair.
- We want a smaller renovation. No need to spend so much – just fix atrium, carpets and unused spaces! Handicap – elevator!
- Bright and airy.
- The skylights are lovely. The rug is questionable and probably needs replacing. Perhaps not red next time...
- Keep the same building footprint. Keep the gardens. Make more bathrooms accessible. Make second elevator accessible, so existing space can be better utilized...much smaller project!
- Fewer “best sellers” and more classic literature.
- I like the ceiling how you can see the sky also how quiet it is. I’d like to change that this is for adults not kids.
- Library entrance hall should be much better lit – old person entering sees only gloom.
- What I like are the natural light and ceiling windows. Change the flooring (rugs are smelly). Maybe washable wood floors?
- Love the Dickinson poetry “hidden” in sight! “The eye wandering thus found silvered words hidden like a thrush”.
- You should have a mechanical puzzle library. (Like they do at the Lilly Library in Indiana).
- I love the atrium. Please keep. Would like more cozy corners for reading.
- I love the windows for a ceiling.

- PLANTS! So much great light. ★ Plants make everything better. –Kay Gregory
- I love the atrium as it is. Please do not change it. We value the library as it is. Does not need changing.
- Why expand the building – just fix up what’s here.
- I wish for the return of the tables and chairs, smaller display area so it does not have to be circumvented and better lighting in the side aisle on the east side of the room.
- More classic literature – don’t “dumb down” the library!
- Love the beautiful atrium – great place for plants. Maybe have some for decoration and some for sale – match up w/gardening books?
- Display of new books in front instead of all those DVDs!
- We don’t need a bigger library but use better the space we have. Rework it! Keep the wonderful garden.
- Please keep fiction from 18-19 century Europe. Don’t assume we all want best-sellers only.
- Could you add a coin-operated candy vending machine in east lobby by closed fireplace? Have it work only 2:30-4:30 p.m. for “kids from school” or others with a bit of the munchies then.
- Like the high ceiling but deplore cold air seep from south side book-drop room. Please keep “globe” windows up top (or more visible). 21 Feb 2016
- If staff need a break, maybe some patrons would like to contribute. I love the staff recommendations. They’ve led me to books I wouldn’t have found on my own and I feel as if I’m “talking books” with staff. Please keep it up.
- Love the old columns and arches and how they create a quiet private space to read along the brick wall.
- I like the light, and the acoustics, which absorbs discordant sounds but allows relaxed conversation. I’d change nothing.
- I like the light, the ability of people to circulate. The connections to the different sections. The ease in being able to find everything I need quickly.
- Bring back the lovely, cozy nooks that the library had before the last renovation. That is one thing I miss the most. This room feels to exposed, open and cold. I really miss the cozy, homey (literally) ambiance of the “old” Jones.
- ♥ Have my eyes to the sky through the glass ceiling! Congrats! Chairs nice! Plants indoors, mini-indoor garden in pots? Happy 2016.
- Love the Jones! Need more meeting spaces, reading nooks. Cleaner.
- I think there should be some emphasis on what is happening in our country. Investigative journalist stories of injustice from around the country.

Something to say the library is a place where we care about justice for all. Something to support the lost virtue of “telling the truth”.

- Use of this space will affect all the upper floor windows that overlook it. The light from the atrium is very important to the healthy, peaceful functioning of this room. There ought to be a way to maintain a translucent covering for this room that does not leak. If the architect cannot do it, then find a new architect.

Public Comments – Fiction room (Large Print Room)

- More big comfy chairs!
- I love the quiet, sunlight, high tables and straight back chairs. I'd like to have more outlets.
- I love the ceiling. It feels open and just looks nice.
- More outlets for computers so we can read/work here and at the same time have fun.
- Private rooms
- Good windows, light. Need more work height small tables for one person.
- Use of pens on the table – I like to write down the software updates that happen while using BYOD's here.
- The seat hurt my back. I like the seats at UMASS 5th floor, not the big soft ones. The others.
- Too much noise coming from staff area room into the quiet area of the library.
- I wish the room had doors to keep out the noise. I like the quiet.
- More places to sit and more outlets.
- January 13, 2016. I've just moved here and since I love libraries I invariably rush to the nearest one. From the outside the building reminds me of old cape town lodges; the grey outer shell looks like an oyster shell and upon

seeing your un-painted walls and reading your request for opinions, I recommend a paint color of pearl or light gold to emphasize the incredible gold frames that surround artwork that belongs in a museum of rare and beautiful priceless artwork. Larger Print plaques too!

Public Comments – Career Center

- Please more tables and carrels. No atrium. Thanks!
- I want to eat while I am reading.
- Great place to use computer w/power plug. Have two tables for each outlet (hard to find a plug sometime). Dave
- What I like about this room? You can talk while doing work. What would I change? The ability for others to “talk” while I’m doing work.
- I love the natural light down here. It would be nice to have more of the bigger tables to work at (more than just the two).
- Is this a quiet space? Can it be made clear what kinds of activities are appropriate? ie; conversations, tutoring vs. just reading, browsing or studying.
- Less foot traffic than upstairs. Don’t change anything.
- More chairs near outlets! I like the small-ish comfy red chairs. Internet flies in this room – but not elsewhere.
- Longer hours in the basement.

Public Comments – Non-fiction

- Less books. JK – love the books.
- So dirty. Candy wrappers all over. I am not happy about bringing a toddler down here, but where can I leave him?
- More seating and tables. Better lighting.
- Clean areas.
- More lighting.
- Really dirty downstairs and poor lighting!

Public Comments – Reference

- More comfortable seating.
- The reference librarians are The Very Best! Helpful, patient – knowledgeable – a great resource! Thanks!
- Thanks for having the computers!
- Just a thought – more individualized computer work stations like those along the windows. The 8 units on the tables are too close to one another for concentrated work – Thanks –
- Love the computers! Reference staff is always friendly & helpful. More terminals? More ergonomic chairs!
- Healthier lighting.
- Better chairs – these are hard to move, don't provide back support. But – I appreciate having the computers available! THANKS!

Public Comments – Special Collections Reading Room

- Cyndi is wonderful, welcoming and warm. Easy and generous sharing her knowledge.
- I don't think I've ever seen such a nice invitation to come up to Special Collections as I saw today downstairs in "The Browsing Room". My first time here! Thank you. 1/5/16
- I liked the octagonal table in the center of the room. ☺
- Lighting could be better but nice atmosphere.
- A wonderful place – peaceful and helpful.
- More lighting in reading room would be helpful.
- It would be nice if the Robert Frost Bio/Story on the poster boards were hung up on the wall. Please. ☺
- This room is filled with a love and care I have never encountered before.
- Like: vaulted ceiling light, oak floors, the light, windows. Change: I would like the cases against the wall.

- Appreciate the upholstered armchairs. The attractive lamp stands improve lighting and lend an air of elegance to the room that invites study and makes diligent work seem a luxury.

Public Comments – Burnett Gallery

- Thanks for the air conditioning.
- I like the size and the wood floor & trim – the old windows, the lighting, works well all around.
- Roof garden.
- Leave it alone.
- All windowsill framing needs refinishing!
- Better lighting with consistent color bulbs (5200 Kelvin) Gallery floor would look much better, more professional, with a glossy-satin finish.
- Great to have a gallery in a library. Love the room. It could also be a space for yoga/meditation groups/classes.
- Great gallery! Thank you!
- Like: the diversity. Change: nothing!
 - I would put curtains over the windows to cut down on reflections from framed works.
 - Love it as it is, with all the hidden rooms and stairways. PLEASE no café! No crafts room. No “Barnes & Noble” atmosphere. Keep it a library!!!!
 - Combine all children’s books in one place.
 - I like the quiet, nice views and calm vibe. Change the lighting - too much glare and flicker!
 - I love that it’s a gallery! Please don’t change that!
 - Better, more even lighting. Cleaned often.
 - Been visiting for years and have seen many fine exhibits. I like its seclusion, the views out the windows and the way it turns on the lights for me. Wouldn’t change a thing.
 - Like the floor! (the dancer in me 😊) Like the rooftop. The lights glare somewhat on the glass, except on side panels.
 - More comfortable seating.
 - Some sound-deadening/absorbing materials (on the ceiling?). It’s the best gallery space in town!

Public Comments – Audio/Visual Room

- Your music collection is excellent! Thank you for including young and local voices!
- Too chilly in here! Wow, like an ice box.
- Please do not change one single thing about this reading alcove when and if the library is expanded.
- Nice quiet space with great artwork. Please, the carpet is so dirty throughout the whole building as well as the walls, stairways, etc., it really needs cleaning and updating. It's pretty gross, a shame.
- Like – It's a quiet place in the library to read/write. Nice light. (Upholstery needs cleaning or replacing... getting a bit grungy – smelly).
- A small side or “laptop” table would be nice to use while sitting on these chairs or sofa.
- Let the development of Jones include the support and facilitation of community. This requires time, skills and evaluation to mention only a few matters to be considered! There is much here to build upon. Thank you.
- Make books on CD more accessible for people using wheelchairs. Ability to go around stacks is absolutely a must.
 - Love this room! This corner! Please keep.
 - The green bench is awkward. The table is unstable which is dangerous for the statue. Good area though!
 - Far from the madding crowd (quiet).
 - It needs more love.
 - More light at this end of the room.
 - Lovely, quiet spot! Don't change a thing.
 - Fundraise for a building project to make the “Library Café” with a door from this room attached to a small “quiet hallway” which is attached to the café side/library entrance. The café will constantly fundraise for the library and provide an alternate meeting space for families/kids/patrons that need a little snack or lunch. Diagonally in front of the museum on the left back side of the library. Sell small grocery items and have a microwave. Take food stamps so all can use the café!
 - In 12 years of frequent visits to the library I never once came across this room today. However, there is no doubt that I'll be back soon. I see no need for change – it is quiet and peaceful, full of sunlight, has comforting seating, and is a home to many beautiful pieces of artwork.

- Drapes for psychology comfort source.
- Wide variety of comic book and anime movies/shows.
- Better light for reading. Too cold in winter.
- More seating areas with plugs.
- This is my favorite spot to sit and read or study. I like how it's quiet and sunny, but also comfortable. A little side table or two might be nice – just don't move the armchairs! ☺
- A carpet which continues to look good with lots of wear. Furniture that has some semblance of connecting to each other. Audio collection is good!

Public Comments – Children's Room

- Children's room needs bucket bin for parents/caregivers to put toys that the kids put in their mouth for cleaning.
- Start a mechanical puzzle library.
- A little more kids movies.
- Instead of stickers use candy.
- A Pet Room. Guinea pigs, rabbit, fish and birds.
- Bean bag chairs, cushions etc. – make it more cozy.
- Café in the library? No way.
- Keep atrium, keep garden, keep character.
- Kick the grown-ups out of the teen section!
- A snack bar!
- Doll house could be lower to the ground so little one's can reach all the floors. (Cool doll house)
- Amazing books. Maybe a bigger teen section, a room just for teens!
- Use more of the empty rooms please.
- I like the check lists of different books in series.
- Petting zoo.
- More copies of the “favorites”. More space for more displays (and just in general)!
- More kids activities.
- I would like a drive-up drop-off.
- Nothing.
- Nothing. Just how it is.

- Puzzles!
- Minecraft on the computers in the kids room.
- More computers and more little computers.
- Slides for babies. More older kid computer games.
- A more secure space so small children cannot so easily disappear.
- More comfy couches!
- The Children's room staff are so nice!
- What about a daycare in the library.
- Little kid slide or small structure.
- Storage lockers for parents.
- Desperate need for A/C!
- Self checkout clown.
- We like the comfy chairs.
- The open "living room" seating arrangement.
- Amazing staff! Super friendly and helpful.
- Nothing.
- More activities to do when you come.
- Air conditioner!!! So hot!!!
- I like the library because it has so many books!
- All of the books.
- Provision for DVD players to borrow, more regional movies, more events for kids ages 3-6 years.
- Baby slides.
- Air conditioner! Please, I'm baking!
- Chalkboard to write on.
- More big kid toys (6 year old)
- I like that the Jones library has lots of books.
- You are doing a wonderful job! Keep it up!!
- Like that the computers are off to the side – not front and center.
- I love the books.
- More toddler group activities like painting, crafts and reading clubs.
- Love this space! Perhaps puzzles for slightly older kids (5 years old)
Thanks!
- I love this room. It is very cozy and welcoming. I think that it could use a good coat of paint and new shelves. It could also use some new carpet. –
Maddy Parker
- I'd like more creative play space for kids – blocks, large manipulatives.
Better comfy seating with cushy kid and adult sized chairs for reading

together. More windows and colors on the walls – make it a more lively space!

- I love how cozy and welcoming this room is! Keep the comfortable seating! Wish board book collection was easier for toddlers to access.
- Beautiful woodwork painting and artwork. Reconnect with the rest of the library – open the doors to the hallway again – the last remodel made the children’s room too isolated – like a little rabbit warren of hallways – instead of part of the rest of the library. Re-open the beautiful rooms upstairs.
- Things I like about the library currently – All the woodwork, red carpet, old-fashioned style windows and recessed window sills, and the feeling that all the space is being used.
- Should have more toys and more artwork on the walls. Maybe the carpet color would be maroon. Should get a new rocking horse. Thank you!
- Maybe another table/station for children’ and parents to read/do puzzles? Toy suggestion: magnets/magnetic board and/or games to play (in addition to puzzles).
- Nooks and cubbies for reading. I wish some of the upstairs books fit on the main floor.
- I look this space. I would add a designated space to give some snacks to kids, especially in winter when it’s too cold to get a snack outside. Thanks!
- “I’d like the toys to be at my home.” - Piper, age 2
- Train tracks are very useful. We can replace the broken tracks if possible.
- I love the wall with themes and book suggestions, and any other spots with librarians’ faves. My son loves the trains, my daughter the graphic novels.
- We love the dollhouse and the trains. We love doing puzzles on the table. A coat rack or hooks would be useful so all the chairs aren’t full of coats. Most of the books we read or check out are ones on display facing out. So it would be great if there could be more space at kid height for books facing out. You do such a great job curating interesting themes.
- I like that there are so many different kinds, shapes, and sizes of books. There are also a lot of different toys. I would like to change the puzzles. I’m 9 years old and sometimes when I come here I don’t feel like reading so I go to the puzzles and they are all for babies. I think you should buy some puzzles for older kids. –Maya
- I like the toys. Some books because I went to the snow queen book.
- I liked it great the way it was. I would change everything back and leave it like it was when there were a lot of books still.
- Save the gardens of the library and Historic Museum. Connect to Pleasant Street via the open space of the fire station.

- Make the shelves taller so all the books are spine-out (instead of the taller ones being sideways) so you can easily see the titles.
- Maybe move toys to a separate space?
- I LOVE ❤️ all the new books. The room is dusty to me. ☹️
- We like the librarians!
- I would love to see the room rearranged to have the play area in middle and something in front of the entryway that would discourage early walker/runners from leaving. Seating arrangement so all chairs can see whole play area and we can better watch our children.
- I really like the couches and chairs in the center area for parents. I have been to lots of kids libraries that are lacking a central seating area for caregivers. This area creates community/conversation space and an area to set down babies/floor space for them. The baby toys are great too.
- This room is great as are the books and librarians. It would be nice to have a coat/stroller area at the entrance and I would like to see the children's room be a "shoes off" space.
- The children's room in the Brattleboro, VT library has an art project they change each month. They leave supplies and instructions out on a table. It's always simple and fun. Something like that would be a welcome addition here.
- We love the toys, especially the train set! More Thomas and Friends would be wonderful!
- I like all the books and I would change the toys.
- Put more books in here.
- More space and more quiet.
- I'm really happy with this area but I will like more activities for my 2 year old!
- Foam floor.
- More musical toys to play with.
- I would like Legos as well as the trains.
- I love the shelves with big signs of authors, like Ezra Keats. We love the toys and dolls and smells.
- Room needs repainting! Also, the couch is a little weird.
- I like the train table for young kids and I would set up a drawing station!
- I would love to see the walls get brighter. The art, while sentimental, does not engage most kids, I think. (Welcome Mia! So glad you're here!)
- Need a quiet space to read to children when room is full of noisy children playing.

- Needs new paint! ☺
- Coat hooks would be awesome!
- I love the train table and play area, the seating options are good but I'd like to see more seating.
- Having fiction split by grade is confusing & discouraging to transitional/developing readers!
- It has lots of books.
- Don't split by grade level.
- We love so much – especially trains and new books. We do not like that the bathroom is locked – an extra difficulty.
- Like how there is lots of space to display librarian favorites. More cozy spots to sit and read.
- Nice selection of books by local authors. I would change the location of children's room. Children's Librarian's desk in window area! Always cluttered and not inviting. It would be such a nice area for children to read and look out window and have natural lighting too! Thanks. Remembering looking out window and reading when desk was not in window ☺!
- I love books.

Public Comments – Kids Biography Room

- I love books in Chinese. You may buy them.
- Change the lighting!
- Small tables near outlets to plug computers in.
- It would be great to have a loveseat or couch so my kids can sit next to me to read books together. Thanks!
- Change the lighting!
- Small tables near outlets to plug computers in.
- It would be great to have a loveseat or couch so my kids can sit next to me to read books together. Thanks!
- To have all Shakespeare stuff like picture books and biographies.
- Can there be an audiobook companion to the other language books?
- The bright windows.
- This is a good quiet place to do homework. (7 year old girl)

- The comfortable chairs.
- Be able to sit on the floor.

Public Comments – Outside

- Happy New Year! The metal “love seat” bench is so uncomfortable it’s almost never used. I know the old bench was a problem with people sleeping there. You guys need a bench like the one at Bangs. PLEASE.